



Woodfield Canada Inc. Warranty Policies

Woodfield Canada's Manufacturing Warranty Policy

Woodfield Canada's Manufacturing Warranty applies to physical goods, and only for physical goods, manufactured and purchased from Woodfield Canada (the "*Physical Goods*").

Warranty Period

The Warranty Period for Physical Goods manufactured and purchased from Woodfield Canada is 5 years from the date of install (if installed at an approved Woodfield Canada installation facility) or date that the product is delivered.

The Warranty Period for replacement products or parts is 5 years from the date of the replacement.

What does the Manufacturing Warranty cover?

Woodfield Canada's Manufacturing Warranty covers any defects in material under normal use during the Warranty Period.

During the Warranty Period, Woodfield Canada will repair or replace, at no charge, products or parts of a product that proves defective because of improper material, under normal use and maintenance.

What doesn't the Warranty cover?

The Manufacturing Warranty does not cover any problems that are caused by:

- Misuse of the product
- Improper installation of the product.

What do you do?

To obtain the warranty service, please contact us to determine the problem and the most appropriate solution for you.



Woodfield Canada Inc. Warranty Policies

Woodfield Canada's Install Warranty Policy

Woodfield Canada's Install Warranty applies to the install of all products completed by Woodfield Canada (the "Install").

Warranty Period

The Warranty Period for the Install of products is the lifetime of the vehicle it is installed in or 10 years, whichever is shorter.

The Warranty Period for the Install of replaced or repaired parts is the lifetime of the vehicle or 10 years, whichever is shorter.

What does the Install Warranty cover?

Woodfield Canada's Install Warranty covers defects in the install which affect the performance of the products, under normal use during the Warranty Period.

During the Warranty Period, Woodfield Canada will replace or repair, at no charge, the product affected by the faulty install. Woodfield Canada will also reinstall the replacement parts.

What doesn't the Warranty cover?

The Install Warranty does not cover any problems caused by

- Misuse of the products installed
- Vehicle accident

Additionally, the Warranty does not cover damage to the vehicle that occurred during standard install.

What do you do?

To obtain the warranty service, please contact us to determine the problem and the most appropriate solution for you.

Woodfield Canada's Standard Warranty Policy

Woodfield Canada extends manufacturer's warranty on all products that are purchased from Woodfield Canada.